

Birmingham City University (“the University”)

Terms and Conditions for Taught Students at Birmingham City University UAE Campus – Effective from 2021/22

When you accept an offer of a place to study at Birmingham City University UAE Campus¹, you enter into a legally binding contract with the University. Any offer of a place made to you by the University is on the basis that in accepting such an offer you agree to the terms and conditions of the contract which are set out below.

Which documents form the Contract?

The contract between you and the University is comprised of the following documents:

- Your offer letter;
- These terms and conditions (available on the [Student Contract page](#) and provided with your offer letter);
- Your course information set out in the Course Specification (available on your course page);
- Academic Regulations for Taught awards (available on the [Student Contract page](#) and provided with your offer letter);
- All other relevant policies and procedures (available on the [Student Contract page](#) and signposted in your offer letter).

Please note that the Academic Regulations and other relevant policies and procedures may change. Throughout your course you will be subject to the most recent version of the Academic Regulations and policies and procedures. Paragraphs 24 to 26 provide further information on when and why the University may make changes.

What Conditions apply to the Contract?

1. By accepting the offer of a place at the University you confirm and declare that the information you have provided in support of your admission to and enrolment with the University is accurate and complete to the best of your knowledge.
2. The provision of false, incomplete or misleading information may render your admission and enrolment invalid and will entitle the University to terminate its contract with you.
3. The University requires students to provide proof of identity, evidence of visa/visa status and original qualifications prior to the point of enrolment.
4. The academic conditions applicable to the offer of a place are set out in the offer

¹ Please note that the name registered on the RAK educational licence held by the University is Birmingham City University (Foreign Branch)

letter. For some courses, non-academic conditions will also apply and will be confirmed in the offer letter and/or on the course page.

5. Please note that the status of an offer e.g. 'Conditional' or 'Unconditional' refers to the academic conditions only. Non-academic conditions such as visa and other regulatory requirements apply to all offers irrespective of their status e.g. whether it is a Conditional or an Unconditional offer.
6. When making an offer to you, the University will require you to declare whether you have been convicted of certain crimes or a felonies in the previous 7 years. The only convictions you need to declare are only those convictions for offences against the person, whether of a violent or sexual nature, the possession and/or the creation or distribution of indecent images of a child, convictions for offences involving unlawfully supplying controlled drugs or substances where the conviction concerns commercial drug dealing or trafficking and offences involving firearms, arson and/or terrorism. Convictions that are older than 7 years (or that are 'spent' in accordance with the applicable law) are not considered to be relevant and you are not required to reveal them. Further information on the disclosure of criminal convictions can be obtained from admissions@bcu.ac.uk.
7. Where you declare a relevant conviction, the University may require further information to assess any risk you pose to the University community. All offers are conditional upon the University being satisfied with the information provided. Where the University is not satisfied and therefore considers you unsuitable to join the University community based on the risk you pose, the University will withdraw the offer/terminate the contract. Alternatively, the University may allow you to enrol subject to conditions.
8. Applicants are free to voluntarily disclose relevant convictions in advance of offer stage if they wish. To do so, they should contact the Criminal Convictions Officer in confidence at criminalconvictions@bcu.ac.uk.
9. All academic conditions of offer for Undergraduate courses must be satisfied (by providing evidence of the relevant qualifications to the University) by no later than **31 December 2021** otherwise the offer of a place will no longer stand. The University has discretion to extend this deadline but where the deadline is extended post 31 December 2021, the University can withdraw the offer at any time without prior notice (normally because the course has become full). The deadline for International students is the start date of the course unless otherwise confirmed.

Payment of fees

10. The level of fees for your course will be confirmed in your offer letter and on your course page which can be found [here](#).
11. It is your obligation to make arrangements before the beginning of your course for the payment of your fees. Further information on the payment of fees can be found in the **Tuition Fees Policy**.
12. You will be invoiced by the University for the full amount or remaining portion of your fees for each year of the course, unless (for each year of your course) you have an official letter from an employer or a sponsor indicating responsibility for the payment of your fees in full or part.
13. It is your responsibility to ensure that, where applicable, a copy of the appropriate funding documentation as referred to above is submitted to the University at

enrolment or as soon as possible thereafter.

14. If you are self-funding and have to pay your own fees, the Tuition Fees Policy sets out how you can make payment to the University. Evidence of nationality will be required.
15. The University reserves the right to amend your offer in relation to the fees payable or withdraw the offer/terminate the contract where you have assessed yourself incorrectly for the purposes of fee status.

Communications to and from the University

16. On enrolment, you will be provided with an email account. All email communications from the University will be sent to that account and you are expected to use that account for all communications with the University. You are expected to check your University e-mail account regularly. Any communication sent to you by the University to your University email account will be regarded as properly sent and received by you.

Important terms within the Academic Regulations and other relevant Policies & Procedures

17. By accepting the offer of a place at the University you agree to comply with the provisions of the University's Academic Regulations and all other relevant Policies and Procedures together with all applicable Federal and Emirate rules and regulations that apply to enrolled students from time to time. The University's Academic Regulations and the other relevant Policies and Procedures are available on the [Student Contract page](#).
18. Key provisions of which you should be aware include:
 - (a) the University's expectations as regards student engagement and academic progress. Failure to meet these expectations may mean that you are not permitted to progress on your course.
 - (b) the University's expectations with regards to student attendance as set out in the **Student Attendance Policy**. Action may be taken against you should you fail to meet those expectations, including, ultimately, withdrawal from your course which may result in the cancellation of your visa.
 - (c) the University's final point at which you can commence studies and be engaged in teaching and learning as set out in the **Academic Regulations** which is normally the Sunday of week four after the course start date ('the final point'). If you do not enrol at the University and commence your studies by the final point then the contract between you and the University will expire unless you have a personal written extension from the University.
 - (d) the University's rules regarding temporary withdrawal which can be found in the **Academic Regulations**. Students studying Taught awards may usually return to

study at two set points in the year namely at the start of semester 1 or at the start of semester 2. Students in their first semester of study will not be eligible to apply for temporary withdrawal until at least the first semester of learning and assessment has been completed. Students who do not wish to continue with their studies during the first semester will be required to permanently withdraw and re-apply to the University should they wish to return.

- (e) the University's rule as set out in the **Academic Regulations** that if you fail a module and take a resit opportunity, the mark you achieved at the resit will stand even if that mark is lower than your original attempt.
- (f) if you are offered a **second** resit opportunity and you require further access to specialist University facilities such as laboratories, workshops and studios, the Academic Regulations require you to repeat the module "with attendance". Such a resit cannot be completed without attendance at the University and you will need to pay the tuition fees for that module again.
- (g) in the event that you repeat a stage of study, a semester of study or a module, as set out in the **Academic Regulations**, then you will be required to pay the relevant fee for that repeat stage, semester or module.
- (h) the derogations (approved variations) from the Academic Regulations set out in **Appendix B** of the **Academic Regulations**.
- (i) the University's ability to revoke an award issued to a student in certain circumstances as set out in the **Academic Regulations**.
- (j) the University's rules regarding academic misconduct, including plagiarism and the processes the University utilises to detect plagiarism, which can be found in the University's **Academic Misconduct Procedure**. Breach of these rules may result in a disciplinary process and the imposition of academic penalties and/or expulsion.
- (k) the University's rules regarding payment of sums due to the University, which can be found in the University's **Tuition Fees Policy**. You remain responsible for the payment of your tuition fees at all times whether you have access to an invoice requesting payment or not; including where sponsorship, grant or loan agreements have been approved. If you do not pay money that you owe to the University, the University reserves the right to apply sanctions such as withdrawing its services and/or your right to use its facilities where it is necessary and proportionate to do so. The non-payment of tuition fees may result in your permanent exclusion from the University. A full list of possible sanctions is set out in the Tuition Fees Policy. In deciding upon the appropriate sanction, the University will consider all the circumstances of your case.
- (l) the University's expectations of student behaviour, as set out in the University's **Student Disciplinary Procedure**. Breach of these rules could result in a disciplinary process and the imposition of sanctions, including exclusion from the University.
- (m) the University's **Fitness to Study Procedure** describes the steps the University may take if there are concerns about your health and wellbeing that raise questions about your fitness and suitability to continue to study.

- (n) the requirement that applicants on certain courses may need to comply with additional regulatory requirements that might be imposed by the University or external third parties such as authorities and regulators. Depending on the outcome of these checks/report, you may not be eligible to enrol on or continue on these courses.
- (o) the requirement that you satisfy all right to study checks to ensure that you have the correct immigration permission to study the course at the University. Depending on the outcome of these checks, you may not be eligible to enrol.
- (p) the University's rules governing the disclosure of criminal convictions for applicants and students, as set out in the **Criminal Convictions Policy and Procedure**, including the obligation to notify the University immediately if you receive any criminal convictions at any point from acceptance of the offer until the completion of your course or if your circumstances in relation to paragraphs 18(n) and/or 18(o) change.
- (q) the University's **Student Protection Plan** and **Refund & Compensation Policy for Course Closure as amended for the UAE campus** which applies in exceptional situations where the University is forced to close a course without providing the remainder of the course to current students eg 'teaching out' the course. In these rare circumstances, the Student Protection Plan will be triggered. The Refund & Compensation Policy for Course Closure is an annex to the Student Protection Plan and sets out the University's refund and compensation arrangements in such exceptional situations where the University is unable to provide continuation of study.
- (r) the University's **Privacy Policy Statement** which explains what happens to any personal data you provide to us or that we collect from you and the **University's Graduation Ceremonies Privacy Notice** which concerns the live streaming of graduation ceremonies at the University.

Disability and Reasonable Adjustments

19. The University is committed to providing an inclusive and accessible environment, and strives to make reasonable adjustments to accommodate individual needs. Notification of disability early in the recruitment process enables the University to engage with you and discuss your support needs more effectively..
20. All offers are conditional upon the University being able to implement the specific adjustments reasonably needed for you to complete your course. The University is more likely to be able to implement such adjustments in a prompt and timely fashion if you notify us of any disability early in the recruitment process and you engage in any necessary discussions or health assessments as required by the University.

Students subject to Immigration Control

21. If you are an expatriate then your enrolment at the University is conditional upon you holding the necessary visa that permits your student status at the University. If do not hold a visa or your visa is revoked for any reason, the University will withdraw the offer and/or terminate its contract with you. If you are found to be in breach of your visa conditions, the University will withdraw you from your course and report the breach to the applicable UAE authorities.
22. As a student subject to any type of immigration control while in the UAE, it is your responsibility to ensure that you are in full compliance with all such controls, requirements and regulations. Any breach of these will expose you to penalties (some of which may be very serious) in the UAE.
23. To ensure ongoing adherence with its legal responsibilities the University reserves the right to ask you to present your evidence of immigration status in the UAE and your nationality at any point during your studies with the University. Failure to provide such evidence may result in the University terminating its contract with you.

Changes to Academic Regulations and other relevant Policies and Procedures

24. The University reserves the right to add to, delete or make reasonable changes to the Academic Regulations and all other relevant policies and procedures where in the opinion of the University this will assist in the proper delivery of education. Changes are usually made for one or more of the following reasons:
 - (a) to review and update the Academic Regulations or other relevant policies and procedures to ensure they are fit for purpose;
 - (b) to reflect changes in the external environment, including legal or regulatory changes, changes to funding or financial arrangements or changes to government policy, requirements or guidance;
 - (c) to incorporate sector guidance or best practice;
 - (d) to incorporate feedback from students; and/or
 - (e) to aid clarity or consistency of approach.
25. Any changes will normally come into effect at the start of the next academic year, although may be introduced during the academic year where the University reasonably considers this to be in the interests of students or where this is required by law or other exceptional circumstances. The University will take all reasonable steps to minimise disruption to students wherever reasonably possible, for example, by giving reasonable notice of changes before they take effect, or by phasing in the changes, if appropriate.

26. The updated versions will be made available on the University's UAE website and may be publicised by other means so that students are made aware of any changes.

Disclaimers

27. The University will do all that it reasonably can to provide educational services as described on its UAE website or in the prospectus or other documents issued by it to appropriately enrolled students. Despite taking all reasonable steps to prevent them occurring, circumstances beyond the control of the University may mean that it cannot provide such educational services. Examples of such circumstances include:
- (a) power failure;
 - (b) acts of God;
 - (c) fire or flood;
 - (d) acts of terrorism, war, epidemic, pandemic or national emergency;
 - (e) damage to buildings or equipment;
 - (f) the acts of any governmental or local authority;
 - (g) workforce disruptions;
 - (h) the unanticipated departure or absence of key members of University staff; or
 - (i) where the numbers recruited to a course are so low that it is not possible to deliver an appropriate quality of education for students enrolled on it.
28. In these circumstances, the University will take all reasonable steps to minimise the resultant disruption to those services and to affected students, by, for example, offering affected students the chance to move to another course or institution, or by delivering a modified version of the same course, but to the full extent that is possible under the general law the University excludes liability for any loss and/or damage suffered by any applicant or student as a result of those circumstances. Examples of the modifications the University may make include:
- (a) the content and syllabus of courses, including in relation to placements
 - (b) the timetable, location and number of classes
 - (c) the content or method of delivery of courses
 - (d) the examination process
29. In exceptional circumstances where the University is forced to close a course without providing the remainder of the course to current students eg 'teaching out' a course, the University's Student Protection Plan and Refund & Compensation Policy for Course Closure (as amended for the UAE campus) will apply.
30. Subject to Clause 28 where changes are required following events outside of the University's control, the University will use all reasonable endeavours to deliver the course in accordance with the description applied to it on its website or in the University's prospectus for the academic year in which you begin the course. However, the University will be entitled to make **minor** changes to the course where the changes are not detrimental to you and will enable the University to deliver a better quality of educational experience to students enrolled on the course. Minor changes to courses are those that are unlikely to affect a student's decision to study at the University.
31. Subject to Clause 28 where changes are required following events outside of the University's control, the University will use all reasonable endeavours to deliver the course in accordance with the description applied to it on its website or in the University's prospectus for the academic year in which you begin the course. However,

the University will be entitled to make **major** changes to the course which will enable the University to deliver a better quality of educational experience to students enrolled on the course. A major change is a change to the course which could have affected the student's decision to study at the University. Such changes may include:

- (a) the content and syllabus of courses, including in relation to placements;
 - (b) the course learning outcomes; and
 - (c) the examination and assessment methods of core modules.
32. In making any major changes under Clause 31, the University will aim to keep the changes to the minimum necessary to achieve the required quality of experience and will notify and consult with affected students in advance about any changes that are required. If the University changes your course and you are not satisfied with the changes, you will be offered the opportunity to withdraw from the course, move to another course and, if required, reasonable support to transfer to another provider.
33. The University does not exclude or limit in any way its liability for:
- (a) death or personal injury caused by its negligence or the negligence of its employees, agents or subcontractors;
 - (b) fraud or fraudulent misrepresentation.
34. The University does not accept responsibility and expressly excludes liability to the full extent possible under the general law for loss or damage to students' property or for infection of students' equipment caused by computer viruses, and for the consequences of any such damage.

General

35. All courses described as being delivered by Birmingham City University include those provided or delivered by the University and by companies within the Birmingham City University group of companies, including Birmingham City University Enterprise Ltd, Technology Innovation Centre and Technology Innovation Centre Commercial Ltd.
36. If any provision of the contract between you and the University is held to be void or unenforceable in whole or in part by any court or other competent authority, that contract shall continue to be valid as to the other provisions contained in it and/or the remainder of the affected provision.
37. The contract between you and the University shall be governed by and construed in accordance with the laws of England and Wales and the parties agree to submit to the jurisdiction of the courts of England and Wales.
38. The University's contract with its students does not confer third party benefits on any person that is not a party to this contract.

Cancellation Rights

RIGHT TO CANCEL

39. New students have a statutory right to cancel this contract without giving any reason. The first cancellation period will expire after 14 days from the day you accept the offer of a place at the University. The second cancellation period will expire 14 days after the course start date.
40. To exercise the right to cancel, you must inform the University of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or e-mail). You may use

the model cancellation form at the end of this document, but it is not obligatory. Alternatively you can send an email to admissions@bcu.ac.uk or for international students please email international.admissions@bcu.ac.uk.

41. To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel within the 14 day cancellation periods referred to above.

EFFECT OF CANCELLATION

42. If you cancel this contract as set out above, the University will reimburse to you all payments received from you. The University will make the reimbursement without undue delay, and not later than 14 days after the day on which it is informed about your decision to cancel this contract. See the **Tuition Fees Policy** for further details.
43. The University will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

MODEL CANCELLATION FORM

Please fill out this form and send by post addressed to

Admissions
Birmingham City University UAE Campus
Sheikh Mohd Bin Zayed Road
Ras Al Khaimah
United Arab Emirates

Or send by email to admissions@bcu.ac.uk

I hereby given notice that I wish to cancel my contract with the University to study the course commencing in [(Month)] [(Year)].

Name of student:

Student number:

Course title:

Date you accepted your offer:

Reason for cancellation (optional):

Address of student:

Signature of student:

Date:

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